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A World Perspective
BY RICHARD HOPPE
SVP Commercial Aviation - Latin America
World Fuel Services
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The Difference is the Difference
BY DESIGEN VYTHILINGUM
General Manager, YU Lounge – St. Kitts & Nevis
Air Elite Board Member for Caribbean and Latin American Regions
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DIAMOND SERVICE LOCATIONS

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On the Cover:

St. Thomas Jet Center

St. Thomas Jet Center, located in the U.S. Virgin Islands was the network's 19th member in 2012.

This is paradise on earth. With cerulean blue seas, comforting trade winds, and natural abundance, under the surface or on shore, St. Thomas and St. Thomas Jet Center is a haven for all.

World-Way Aviation - Sorocaba, Brazil SDCO

A World of Air Elite Magazine is a quarterly publication from Air Elite and World Fuel Services. Inquiries about the publication can be sent to info@airelitenetwork.com or 3000 Bayport Drive, Suite 470 Tampa, FL 33607.
As World Fuel Services’ Senior Vice President of Commercial Aviation - Latin America, overseeing the organization’s growth and fuel supply in the Caribbean and Latin America, I have witnessed firsthand the growth and ongoing strength of the Air Elite Network of unique FBOs.

The Air Elite Network has been on a fast track of growth since the network’s inception in 2011. At that time, there was only a handful of founding FBO members that were previously a part of ExxonMobil’s AVITAT Network of premier FBOs. As ExxonMobil started to exit the business and general aviation fuel market, the Air Elite Network of Diamond Service Locations was born.

Simultaneously, one of the largest fuel providers in the Caribbean, Chevron Global Aviation, announced its plan to selectively withdraw from the business of supplying aviation fuel in the region. This turn of events left Caribbean FBOs searching for support from a trusted fuel and support services provider. Many of these FBOs chose World Fuel Services as their partner and still enjoy the reliable fuel supply we provide in the region to this day.

Furthermore, a select few leading Caribbean FBOs took notice of the formation of the Air Elite Network and became some of the first adopters and believers in Air Elite’s potential for growth and the true value of the network’s service promise. It is this belief and the trust that these FBOs placed in World Fuel Services and the network, in its infancy, that allowed the network to take a strong foothold in the industry and begin to establish itself as the global network of uniquely exceptional FBOs it is today.

To this day, the Caribbean region represents World Fuel Services well with six Air Elite Diamond Service Locations. It is one of the best developed regions in the Western Hemisphere for our fuel business, outside of North America. This strong development in the region is built around our strong supply capabilities. This includes our physical fuel supply in Puerto Rico and our supply of mobile ISO containers from Puerto Rico and the US mainland.

On the physical supply front in Puerto Rico, we provide fuel to a total of five FBOs on the island, as well as several commercial carriers. Our FBO partners have experienced significant volume growth due to their ability to provide fuel and other services to the bustling commercial traffic visiting the island.

On the ISO front, we supply four Air Elite members out of multiple facilities in the US and Puerto Rico. This gives us the capability to place Jet fuel (Jet-A) or aviation gasoline (Avgas 100LL) anywhere within the region with just a few days’ notice. The use of these ISO containers also provides temporary storage for some of the more remote islands. Our ISO program has helped provide our FBO partners with independent sources of supply, which is a critical part of their sustained success.

In Latin America, where there are an additional four Air Elite diamond locations, we provide fuel through strategic partnerships for competitive supply. Our commitment is to not only supply fuel, but to support the FBO offering with marketing, customer service training and industry products and services. These Air Elite locations were established to ensure connectivity between our Caribbean locations and a presence in Latin America with reputable FBO operators. As the operating model in Latin America continues to evolve, we are certain you will see more Air Elite FBOs in this region in the coming years.

These unique supply strengths, in conjunction with our investment in new infrastructure to augment our regional footprint, continue to build the foundation for our Air Elite members in the future. This ensures that World Fuel Services will continue to deliver sustained value and service for our flight operator, airport and FBO customers and live out the grand commitment made many years ago when the Air Elite Network program was founded.

From all of us at World Fuel Services, we thank you for visiting our Air Elite Network Diamond Service Locations. We are forever grateful for the ongoing support and trust our FBO partners place in us.
Warm greetings from the sunny islands of St Kitts and Nevis. First, I would like to thank you for taking the time to read A World of Air Elite's 4th volume.

It is my pleasure to welcome you to the exciting world of the Air Elite Network. I am truly honored to be a part of this association and to speak to you as Board Member of this wonderful network of global and independent FBOs, graciously supported by World Fuel Services.

One of the advantages of being part of the Air Elite Network and the constant support of World Fuel Services is that our FBOs engage directly with our very specific audience, including various flight departments and operators. Such a capability allows us to better promote our destination and services, while reinforcing collaboration over the network FBOs’ common goal to guarantee a high-quality, customer-oriented approach to handling operations. Moreover, with the FlyBuys™ Rewards Program, operators flying within network of FBOs in the Caribbean and Latin American regions have the advantage of being rewarded for their loyalty while maintaining their operational flexibility.

As the Air Elite Board Member representing the Caribbean and Latin American regions, my focus is to facilitate the communication and standardization in the quality of customer service and the sharing of creative and innovative ideas, while ensuring that good business practices remain within our core values.

The Caribbean and Latin American regions are significantly influenced by regional, social, economic and environmental factors, as well as, by the proximity to the United States. This past year, we all experienced the dreadful impact of the Zika virus which affected the ease of travel to our region. Air Elite played a significant role in handling these circumstances by assisting its members from multiple locations with knowledge/information sharing and updates for their based operators.

The YU Lounge, as a concept and a product, was established in 2008 with the opening of the first YU Lounge in Mauritius. This innovative product has been extremely well received by the customers, airlines and the travel trade. This has encouraged us to roll out such a concept worldwide with the second YU Lounge in operation in St Kitts since May 2014. The YU Lounge is a state-of-the-art, private terminal with fully integrated services. Passengers arrive at the YU Lounge and do the things that they want to do whilst our team members do what they must do to ensure our customers enjoy the convenience and comfort of our services. Airline check-in services, passport and customs control are all handled in-house, whilst our passengers make use of the lounge facilities, gourmet snacks, duty free purchases or simply chill out. Crew members have their dedicated rest and work areas to prepare for their next flight in the best possible conditions.

I invite you to visit our islands, St Kitts and Nevis, and experience all the comforts we provide. The country has embarked on a remarkable path of economic growth, with several initiatives that have brought in foreign direct investments. This country is poised to be the next St. Barth, with some exciting developments in real estate, leisure activities, hotels, and a super yacht harbor. With the advantage of having an airport that can handle large aircraft, land available to develop more ramp space, efficient government services, ease of access, no slot restrictions and being very well respected when it comes to complying with international norms in operations, St. Kitts & Nevis looks forward to becoming your future destination of choice.

I also invite you to explore the following pages which highlight our global network of uniquely exceptional FBOs, including FBO information and related stories from this beautiful region I so proudly represent. We hope to see you again soon at one of our many locations around the globe!

After all, . . . It’s all about YU.
DIAMOND SERVICE LOCATIONS

Caribbean and Latin American FBOs

We are honored to present the Air Elite Network members. The value these FBOs provide to the operators around the globe include . . .

- Comfort of consistency through elevated customer service and facility standards
- Pleasure of variety with local expertise of independently owned FBOs
- Benchmarking The Ritz-Carlton philosophy on customer service
- Elevated FlyBuys™ Rewards – Loyalty Has Its Rewards

Provo Air Center (MBPV)

- Boasting the world’s first drive-thru Customs Hall.
- Our facility has both a children’s lounge and a dog park, because everybody is a guest.
- The only FBO in the area with a hard stand for aircraft up to B777 category.

Jet Aviation - Nassau (MYNN)

- Voted best FBO in the Caribbean for three consecutive years by Pro Pilot magazine, our Nassau location is part of our global network of FBOs.
- From aircraft ground support to meeting the individual requirements of passengers and crew, we are at your service.
- It’s all part of Jet Aviation’s global network of FBOs, delivering exceptional personal service where you need us and when you need us.
More than 150 guests including customers, industry members, local elected officials, friends and family gathered to celebrate the grand opening of Jet Aviation San Juan, located at Puerto Rico’s San Juan Luis Muñoz Marin International Airport.

Recalling the excitement throughout the reception, Jose Maldonado, aviation industry veteran and President of Jet Aviation San Juan, said “I saw it as a great opportunity to develop San Juan as a great FBO destination. However, it is beyond my wildest dreams how it turned out to be - it is a life dream come true.”

The facility features an impressive, 20,000 square foot glass-fronted terminal with an in-house U.S. Customs and Border Protection facility, the only FBO in the Caribbean to offer such service. “Partnering with Homeland Security, from the concept phase, incorporating their design and throughout the construction, has resulted in one of the most advanced U.S. Customs facilities in the region. Having U.S. Customs co-located within the FBO, provides convenient and expeditious customs, immigration and agriculture processing of international flights as passengers continue their journey onto the U.S. mainland,” Maldonado continued.

Some of the building’s amenities include meeting space, an executive passenger lounge, flight-planning workstations and a pilot’s suite. Jet Aviation San Juan also provides refueling as well as essential aircraft maintenance services. An expanded aircraft ramp offers capacity for increased traffic and room for additional hangar facilities as needed.

“We’re not here just to put another dot on the map. We’re here to develop partnerships with people like Jose Maldonado. We’re here to [help] develop the economy in Puerto Rico and drive business aviation traffic, and we’re very confident that we can do that,” said David Paddock, Jet Aviation’s Senior Vice President of regional business operations for the U.S. Adding the presence of the U.S. Customs facility, which opened earlier this year, is a key enhancement. “That customs facility is already driving a significant amount of traffic through San Juan to other locations internationally.” Paddock added.

Jet Aviation is managing and branding the FBO through an agreement with Pazos FBO Services, which has built an impressive tradition of FBO excellence over the past 25 years with experienced, trained and professional staff.

The facility is a long-standing member of the Air Elite global network of exceptional FBOs. "We are very proud and honored to be accepted as one of Jet Aviation’s global FBO facil-
DIAMOND SERVICE LOCATIONS
Caribbean & Latin American Region

FBO Aerocardal Limitada (SCEL)

• The only FBO in Chile with the capacity to deliver JP-A1 fuel in your wing from our own fuel farm and three trucks placed in Santiago International Airport.
• Modern installations with meeting rooms for our clients, 24 hour services, and VIP showers.
• FBO Aerocardal coordinates charter flights overseas.

FBO AEROCARDAL LIMITADA / RICARDO REAL / +56 2 2377 7475 / WWW.AEROCARDAL.COM / DIEGO BARROS ORTIZ, 2065, AEROPUERTO ARTURO BENITO MERINO, SANTIAGO, CHILE

World-Way Aviation (SDCO)

• Conveniently located at the Sorocaba Executive Airport (SDCO), our location makes World-Way Aviation the best gateway for business aviation operators seeking to avoid the restrictions and inflexibility of Sao Paulo’s downtown airports.
• By anticipating our customers’ needs and requests, we pledge to serve with excellence in any situation in order to enhance your travel experience.
• Built to be the largest FBO facility in Brazil, World-Way Aviation is ready to support the highest demands and expectations of the soaring Brazilian private aviation market.

WORLD-WAY AVIATION / THIAGO YOU / +55 15 3500 7503 / WWW.WWAVIATION.COM.BR / RUA JOAQUIM GREGORIO DE OLIVEIRA, 400 JARDIM NOGUEIRA-SOROCABA AIRPORT, SOROCABA, BRAZIL 18065-385

The conference room with window wall is a very scenic place to hold a meeting.

(Left to right) Frances Ryan; Jet Aviation, Zuleika Caballero, Jet Aviation, Giuseppe Imbrenda; World Fuel Services; and Steve Drzymalla, World Fuel Services

This accomplishment would not have been possible without the hard work, commitment to excellence and service of our employees,” concluded Maldonado.

For Jet Aviation, the rebranding of the facility represents an expansion of its Caribbean presence, linking with its location in Nassau, Bahamas, and notching its 10th FBO in the Americas.
**DIAMOND SERVICE LOCATIONS** Caribbean & Latin American Region

**Ecuacentair (SEQM)**

- Our FBO team provides superior, friendly service, and we work closely with the Quito aviation community to help ensure a superb experience at Mariscal Sucre International Airport (UIO, SEQM) and in the Quito area.
- Ecuacentair’s experienced, professional aviation services team has specialized knowledge to support our business aviation clients’ needs, from planning arrival in Quito through to departure.
- Ecuacentair eases the arrival of your business jet or corporate aircraft at Mariscal Sucre International Airport (UIO, SEQM) with our reliable ramp support services, including ground handling, shuttle service, and jet refueling.

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**Caribbean Support & Flight Services (SKBQ)**

- We provide a full range of ground handling services and maintain a highly trained, experienced staff who are provided with all of the necessary equipment for truly personalized service.
- We are headquartered at the Rafael Nunez International Airport and we operate in locations throughout Colombia, South America, Central America and the Caribbean.
- Come to visit us . . . and you will get a free old town city tour to discover the wonders of Cartagena de Indias.

CARIBBEAN SUPPORT & FLIGHT SERVICES / OSCAR CAMPOS / +57 310 844 444 / WWW.CARIBBEANSUPPORTFS.COM / AEROPUERTO INTERNACIONAL ERNESTO CORTIZOS, ZONA DE CARGA - TERMINAL CSFS, BARRANQUILLA, COLOMBIA

**St. Thomas Jet Center (TIST)**

- This is Paradise on Earth. With cerulean blue seas, comforting trade winds and natural abundance under the surface or on shore, St. Thomas and St. Thomas Jet Center are a haven for all.
- We provide the most professional service between yacht and jet.
- Quick turn-around service, rental cars, wireless internet and our comfortable lounge area is ready for you and your passengers.

ST. THOMAS JET CENTER / MICHAEL & SUSAN HANCOCK / +1 340 777 9177 / WWW.STTJETCENTER.COM / 8102 LINDBERG DRIVE, ST. THOMAS, USVI 00802
Jet Aviation - San Juan (TJSJ)

- Jet Aviation San Juan is the premier full service aviation FBO at Luis Muñoz Marín International Airport.
- As the only FBO in Puerto Rico with a full service U.S. Customs terminal onsite, Jet Aviation San Juan is the premier U.S. airport of entry within the Caribbean.
- Its new state-of-the-art installations offer the ultimate in luxury travel.

Jet Centre Curaçao (TNCC)

- We are separated, but yet adjacent, from the commercial terminal, and within 20 minutes from the historic downtown city centres called Punda and Otrobanda, listed on the UNESCO World Heritage list.
- Our world class facility offers full service with premium amenities, including customs/immigration on site.
- For over 30 years, CATS and CUROIL has been providing high quality service 24/7 in every aspect of general aviation – No request is too much to handle!

YU Lounge - St. Kitts & Nevis (TKPK)

- The state-of-the-art facility is located adjacent to the existing main terminal building at the RLB International Airport.
- Our lounges are designed to deliver seamless, efficient and customer centered services to both commercial and private jet passengers.
- The YU Lounge concierges are the key to delivering you with that unique personalized experience.

DIAMOND SERVICE LOCATIONS Caribbean & Latin American Region
What’s Cooking in the Caribbean?
By Deborah Aharon, CEO, Provo Air Center

Who doesn’t wish we could stretch our vacation out for just a few more days or even hours? Actually, we can keep that vacation vibe going a little longer by choosing to feature island-style catering on board.

Caribbean cuisine is a delicious hodgepodge of combined cultures, fresh fish and seafood, unusual cooking methods and, in the lush-islands, exotic fruits and spices. Voluntarily or not, people have been moving around the Caribbean for centuries, sharing their particular cuisines and melding them. Our modern chefs are reinterpreting them in ever more creative ways, featuring once humble ingredients like goat and salt-fish in haute cuisine presentations.

In the Turks and Caicos, our main side dish is called “peas’n’rice,” a delicious mixture of rice, pigeon peas or kidney beans, onion, garlic, thyme and usually some form of salt pork or dried beef. In the rest of the Caribbean, it’s more commonly called “rice and peas,” and can be made with coconut milk, peppers, maybe a little tomato, and a wider variety of herbs and spices, including allspice and oregano.

Fresh grouper and snapper are abundant across the entire Caribbean. Hog fish, wahoo and tuna are available on some islands, as well as dolphin fish (mahi mahi). All of them are delicious in ceviche, sautéed or grilled, with sauces or fresh salsas on the side. One of our favorite preparations is chunks of grouper on skewers, grilled with thin slices of lemon or cubes of fresh pineapple, mango and red or yellow bell pepper. Lobster is available Caribbean-wide, although some islands have regulated seasons, such as the Bahamas and the Turks and Caicos.

Perhaps the most iconic ingredient in the Turks and Caicos is the Queen Conch, the giant sea snail that lives in a beautiful pink-orange shell. Conch is somewhat crunchy when raw, similar to giant clam, but milder in taste. Our favorite presentation is thinly sliced into carpaccio - an elegant first course that travels well. It can also be served as a salad (ceviche style), in chowder, pasta sauce or as a crepe filling. Turks Islanders like it dried, and then reconstituted (which sweetens the taste) and boiled with grits for breakfast. This is a hearty breakfast that also travels well, requiring only a little extra cream, milk or butter stirred in when reheating.

For meat lovers, beef and pork are widely available, and our chefs are adept at creating fruit-based sauces and salsas. Beef filet wrapped around sweet plantain is a spectacular presentation that is easy to serve on board. This often pairs with a rum-based sauce. Doesn’t that sound delicious?

Goat is a traditional ingredient on many islands, and the kobrito stoba (stewed goat) on Curacao is particularly worthy of attention. This dish is simmered to tenderness with tomatoes, peppers, cucumbers and a surprising pinch of nutmeg. It can be served with rice or potatoes, but the traditional accompaniment is a cornmeal dish very similar to polenta, called ‘funchi’ in Papiamento. We like to serve it formed into slices and fried, so it can be easily reheated on board with a ladleful or two of stew on top.
Jerk chicken originated in Jamaica, but is now found on nearly every island. Originally a whole or jointed chicken marinated in a spicy seasoning mixture, jerk chicken is traditionally slow-grilled outdoors over pimento wood. Local chefs now prepare it in their kitchens and incorporate it into wraps and sandwich-es. A Vietnamese-Jamaican mash-up of jerk chicken with Vietnamese-style pickled vegetables makes a wonderful modern banh mi-style sandwich or salad. Be sure to specify your spice tolerance first! This can always be adjusted to suit your palate.

In the area of liquid specialties, YU Lounge in St. Kitts & Nevis creates a specialty drink for their visitors. Blended with fresh ingredients from their own garden, the YU Lounge welcome drink was designed to quench visitors’ thirst on arrival and leave them with a last exquisite taste of St Kitts & Nevis on departure. Lemongrass is the main ingredient, brewed fresh by the YU Lounge concierges every morning. The local people of St. Kitts & Nevis famously call it “Bush Tea” and drink it during colder days for its therapeutic advantages. 100% organic and with a special secret touch from our Concierge, the YU Lounge specialty drink is not to be missed when you visit St. Kitts & Nevis.

Air Elite member FBOs are known for going to some unusual lengths to ensure that we meet the expectations of our guests. Perhaps the most challenging for Provo Air Center was for an Airbus that placed an enormous order of predominantly complex dishes, calling for ingredients that weren’t available on the island. Fortunately, our chairman was in Florida traveling on business, so I didn’t hesitate to enlist him. He arrived on the last flight from Miami with two suitcases full of unusual ingredients, including chicken hearts. “Don’t even ask,” he told the Customs officer who stared at his customs declaration form in disbelief.

As local experts, we can greatly improve the catering experience by recommending items we know will be prepared well and steering you away from tricky or hard-to-get items that may challenge our local experience or resources. On the other hand, given sufficient time to order what we don’t have on hand, we’re happy to try our very best to produce exactly what you need. The more notice you give us, the better.

If you were to ask our local caterers what they wished people wouldn’t order, the unanimous answer would be ice cream! Keeping ice cream properly frozen on aircraft requires dry ice, which isn’t available on our island and difficult to source throughout the region. We usually recommend ice cream-like desserts, such as flan and panna cotta.

Finally, fine dining often starts with a cocktail at the bar, so don’t forget to ask us what we can create for you with our local rums, liqueurs, and native fruits.

Caribbean recommendations for the best catering experiences while island hopping:

**DO:**
- Order local food so that you can ensure the highest quality and extend the island feel.
- Ask your Air Elite FBO what they recommend for your catering selections, as they know what other passengers have enjoyed or continue to order from their local caterer.
- Ensure that the food is stored at proper temperatures, as many of the fresh fish items can spoil.
- Select Flan or Panna Cotta as an alternate to ice cream based desserts.
- Place your order well in advance if your dining experiences are unique or non-regional, so that all efforts can be made to create your catering to your specification.

**DON’T:**
- Order ice cream as it requires dry ice on the aircraft, which is not readily available in the islands.
- Expect the FBOs to deliver exotic or non-regional foods on short notice.
- Limit your catering selections to what your passengers always eat – go island style!
- Forget to order food ahead! There is some truth to ‘Island Time,’ and although FBOs will always do everything possible to ensure your passengers have an amazing dining experience, there are limits to the expediency of catering in the islands.

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**Nutmeg and its outer coating, mace, along with cinnamon and bay leaf, are key ingredients in both sweet and savory dishes in the Caribbean, including the iconic jerk chicken.**

Yu Lounge has created a specialty drink in honor of one of their local favorites, ‘Bush Tea,’ with lemon grass as the main ingredient.

YU Lounge blends local fruits to keep the flavor of the islands on the lips of their guests.

We know that your catering can be the difference between an enjoyable flight and one that feels longer than it really is. As local experts on the ground, the Caribbean members of the Air Elite Network can do a lot to improve your inflight experience by helping you choose what is best, freshest and locally sourced.

Gazpacho is an easy but visually impressive first course that doesn’t require reheating on board.
Air Elite Operates on All Seven Continents:
FBO Aerocardal Assists with ‘The Long Way Down’ South Pole Crossing as Part of Pilots’ Polar Circumnavigation

After having completed the North Pole crossing in August 2016, pilots Giuseppe Caltabiano, Jack Long, Josh Mervil and Jerry Seckler were ready to attempt the crossing of the South Pole to complete their polar circumnavigation in January 2017. The journey would take place in Long’s unmodified Pilatus PC-12, making them the first pilots to complete such a challenge in an unmodified aircraft. For the southern half of their journey, the flight plan took them from Austin, Texas to Portland, Maine, then on to St. John’s, Canada. From there, they crossed the Atlantic to Santa Maria, Portugal, and then they would travel through Cape Verde, Ghana, Brazil and Argentina, then on to Chile.

From Punta Arenas, Chile, they would head south for King George Island, Antarctica, where they would meet their 75 degree south requirement and head north again. FBO Aerocardal, the Air Elite Network Diamond Service Location based in Santiago, Chile, began working with the group on Tuesday, January 17th. FBO Aerocardal processed all of the crew’s necessary permits with the Chilean Air Force, with the director of the External Affairs Ministry of Chile, and the DGAC, Chile’s Civil Aviation Authority. DAP Antarctic Airways, was especially helpful as they actively contributed to all of the permits and logistics required for the pilots to complete this unprecedented journey, alongside coordination with FBO Aerocardal’s agent Julio Sopik in Punta Arenas’ airport.

Once the crew arrived at the Lieutenant Marsh Base, in Antarctica, the pilots refueled and then departed on their overflight that lasted 8.20 hours. FBO Aerocardal’s flight dispatcher José Gallardo oversaw the FBO’s operations and stayed at the base until 11:00 a.m. the next day, when the return journey was already in place, to ensure that the flight was proceeding without issue.

“The Air Elite Network is proud of FBO Aerocardal’s efforts to support this unprecedented mission. With this accomplishment, FBO Aerocardal has successfully extended the reach of Air Elite’s support and service to the seventh, most inhospitable continent,” said Kathy Moss, Senior Program Manager for the Air Elite Network.

“We want to thank the support and trust that each pilot invested in FBO Aerocardal throughout the whole journey, thus achieving the expected outcome during all phases of the operation”, added José Gallardo, Flight Dispatcher for FBO Aerocardal.

FBO Aerocardal Limitada has been a member of the Air Elite Network since August 2014 and was the network’s first South American member.
DIAMOND SERVICE LOCATIONS  North American Region

Skyservice FBO - Ottawa (CYOW)
- The newest member of the Skyservice™ family, Skyservice’s Ottawa base is located just 20 minutes from the heart of the city and offers customers a truly Canadian experience – friendly smiles, the ultimate in customer service and incomparable safety.
- Skyservice’s full-service FBO in Ottawa offers first-class customer service, a premium lounge and amenities, 40,000 square feet of hangar space and Type 4 anti-icing on-site.
- Proudly serving the nation’s capital for almost 30 years.

SKYSERVICE FBO - OTTAWA / JAVIER PASCUET / +1 613 739 3776 / WWW.SKYSERVICE.COM / 350 COMET PRIVATE, OTTAWA, ON, CANADA K1V 9B4

Skyservice FBO - Montreal (CYUL)
- Located a quick 15 minutes away from the city’s core, Skyservice Montreal’s award-winning FBO facilities are equipped to handle any type of aircraft, and we are focused on ensuring a seamless and enjoyable travel experience for each and every person who walks through our doors.
- Skyservice’s Montreal FBO has won multiple prestigious awards for its well-equipped facilities, warm and knowledgeable employees and 24/7 handling and concierge services.
- Skyservice™ proudly offers 24/7 emergency maintenance services on-site and around the world.

SKYSERVICE FBO - MONTREAL / RICHARD MAILHOT / +1 888 985 1402 / WWW.SKYSERVICE.COM / 9785 RYAN AVENUE, MONTREAL, QC, CANADA H9P 1A2

Skyservice - Calgary (CYYC)
- Located just 20 minutes from downtown Calgary, Skyservice’s Calgary FBO is known for its friendly faces, outstanding customer service and handling efficiency.
- Skyservice’s Calgary facility can accommodate any type of aircraft and it is the leading FBO in Calgary with more than 100,000 square feet of hangar space, 24/7 handling and concierge services, on-site maintenance, valet car parking and an elegant and private lounge.
- On-site maintenance 24/7, car rentals and limo arrangements, hotel accommodations and more – all available through Skyservice™.

SKYSERVICE FBO - CALGARY / DARRYL GOLBECK / +1 403 592 3700 / WWW.SKYSERVICE.COM / 575 PALMER RD. NE, CALGARY, AB, CANADA T2E 7G4
Dassault Reaches New Heights with 2,500th Falcon

by Chad Trautvetter

Dassault Aviation announced that it has delivered its 2,500th business jet—a Falcon 900LX that was handed over at Dassault’s Little Rock Completion Center to a long-time Falcon customer based in the U.S. The milestone comes 52 years after the first Falcon—a Model 20—was delivered to launch customer Pan Am.

“Over the half century it has been in operation, the Falcon fleet has amassed an amazing 17.8 million hours of flight time with some 1,230 operators in 90 countries around the world,” said Dassault Aviation chairman and CEO Eric Trappier. “Moreover, of the 2,500 Falcons delivered to date, more than 2,100 are still flying—which is a clear testament to the high quality and robustness of our Falcons and the dedication of those who support them.”

According to Dassault, Falcons have led the way in introducing new technologies to business aviation since they entered service in 1965, including the first supercritical wing, head-up display, digital flight controls, and product life-cycle management modeling system. The company also led the way in optimizing AOG support, notably through FalconResponse, “with its first-of-a-kind alternative lift offering.” FalconResponse employs a pair of dedicated Falcon 900s based in the U.S. and Europe, and has flown more than 300 missions since it was launched two years ago. More than 40 percent of FalconResponse missions make use of alternate lift.

Reprinted with kind permission from AIN.

DIAMOND SERVICE LOCATIONS
North American Region

Skyservice - Toronto (CYYZ)

• Located just 15 minutes away from downtown Toronto, Skyservice™ is dedicated to getting passengers where they need to be efficiently and safely.
• Our full service FBO facility in Toronto offers travellers a world class experience. Our elegant and state-of-the-art facility offers passengers privacy, security, 5 star amenities and a friendly smile. Our customer service team has more than 200 years of experience combined!
• Let Skyservice™ handle all of your aviation needs from FBO handling to maintenance work. Skyservice™ is a Bombardier Approved Service Facility and an Authorized Warranty Facility for Gulfstream.

SKYSERVICE FBO - TORONTO / MIKE DENHAM / +1 888 759 3269 / WWW.SKYSERVICE.COM / 6120 MIDFIELD ROAD / MISSISSAUGA, ON, CANADA L5P 1B1

Fast Air Jet Centre (CYWG)

• Winnipeg is central Canada’s most dynamic city with festivals, commerce and northern attractions. Our exclusive location, at Winnipeg’s International Airport, is the closest FBO to the runway and only 15 minutes from downtown.
• Our attractive facilities include all the amenities clients would expect. Our team is passionate about service! We have 65,000 sq. ft. of hangar space, full maintenance and air charter support, and of course fuel!
• The Fast Air Jet Centre is pleased to be Canada’s first Air Elite Network member. Come experience our Northern Hospitality.

FAST AIR JET CENTRE / JACKIE JONSON / +1 204 831 7714 / WWW.FASTAIRJETCENTRE.COM / 10 HANGAR LINE ROAD, WINNIPEG, MB, CANADA R3J 3Y7
Lehigh Valley Aviation Services (KABE)

- Located near Allentown, Pennsylvania and serving a twelve county area with a population of 3.6 million people.
- Lehigh Valley International Airport is owned and operated by the Lehigh-Northampton Airport Authority.
- The airport is easily accessible from communities in eastern Pennsylvania and northern New Jersey.

LEHIGH VALLEY AVIATION SERVICES / CONNIE PHILLIP / +1 800 796 0050 / FLYLVIA.COM / 600 HAYDEN CIRCLE, ALLENTOWN, PA 18109

Alliance Aviation Services (KAFW)

- A full-service, award winning FBO.
- We pride ourself on providing first class service in one of the finest FBO facilities in the country.
- Full concierge services are available 24/7/365.

ALLIANCE AVIATION SERVICES / TOM HARRIS / +1 817 890 1000 / ALLIANCEAVIATIONSERVICES.COM / 2221 ALLIANCE BLVD., FORT WORTH, TX 76177

Denver jetCenter (KAPA)

- Denver jetCenter at Centennial Airport (APA) is 12 miles south of Downtown Denver.
- Home to the Perfect Landing Restaurant, ranked as one of the nation’s top caterers.
- Consistently ranked as one of the Nation’s Best FBOs by Professional Pilot Magazine and Aviation International News.

DENVER JETCENTER / JASON PONCHETTI / +1 800 343 3143 / WWW.JETCENTERS.COM/ DENVER-APA-FBO-JETCENTER-COLORADO-CENTENNIAL-AIRPORT/ 7625 S PEORIA STREET, ENGLEWOOD, CO 80112
DIAMOND SERVICE LOCATIONS North American Region

Jet Aviation - Boston (KBED)

- The facility is located about 20 miles northwest of Boston.
- The airport offers an efficient, time-saving alternative to Logan Airport for those flying in business and private aircraft.
- Twenty-four hours a day, seven days a week, Jet Aviation Bedford/Boston is available to serve the needs of passengers and crew. ISO 14001 and OHSAS 18001 certified facility.

Clay Lacy Aviation - Seattle (KBFI)

- Clay Lacy Aviation at Seattle’s historic Boeing Field is the Pacific Northwest’s premier private jet facility.
- CAA preferred FBO in Seattle, military fuel contract provider, FAA Part 145 Repair Station
- Open 24 hours 7 days a week, we are ready to be of service.

Bismarck Aero Center (KBIS)

- Bismarck Aero Center is your one-stop destination for all of your aviation needs in Bismarck, ND.
- 24hr full-service FBO with all NATA Certified Flightline Technicians. We offer over 80,000 sq. ft. of hangar storage, 20 minutes or less quick turns, 25ft de-ice cart, GPU, Lav and 24hr catering pickup. Customers also enjoy our complimentary services like courtesy cars, passes to a local health club, Wi-Fi, popcorn and cookies.
- Come see why our customer service has over 85% of local customers choosing Bismarck Aero Center for all their aviation needs.
Jackson Jet Center (KBOI)

• As the first Air Elite certified FBO in the Northwest, our executive terminal, hangar, and chartering services set the standard in world-class aviation and our commitment to customer service is unparalleled.
• A state-of-the-art facility that offers private charter air service throughout Idaho, Canada, the United States, Mexico and Caribbean.
• From arrival to departure, you’ll experience comfort, luxury, dedicated customer service, superior maintenance, and unrivaled amenities.

JACKSON JET CENTER / JEFF JACKSON / +1 877 383 3300 / WWW.JACKSONJETCENTER.COM / 3815 RICKENBACKER STREET, BOISE, ID 83705

Lane Aviation Corporation (KCMH)

• Open 24 hours a day & 7 days a week, we are always ready to serve with a new on-site U.S. Customs facility for your convenience.
• Our all-weather operation offers 6 heated hangars along with deice and anti-ice services.
• The Lane Aviation team has the capability and training to handle the smallest general aviation aircraft up to the largest commercial aircraft that can land at the John Glenn Columbus International Airport.

LANE AVIATION / STEVE EVANS / +1 800 848 6263 / WWW.LANEAVIATION.COM / 4389 INTERNATIONAL GATEWAY, COLUMBUS, OH 43219

Jet Aviation - St. Louis (KCPS)

• Strategically located three miles away from downtown St. Louis.
• We provide a comprehensive array of premium ground and support services with maintenance and avionics support available onsite.
• NATA certified Safety 1st line technicians & ISO 14001 and OHSAS 18001 certified facility.

JET AVIATION - ST. LOUIS / MIKE MUELLER / +1 618 646 8000 / WWW.JETAVIATION.COM/STLOUIS/FBO / 6400 CURTISS-STEINBERG DRIVE, CAHOOKIA, IL 62206
Magellan Aviation (KCRQ)

- Carlsbad is located in Northern San Diego and makes a great alternative to Orange County and San Diego airports.
- The newest FBO at Carlsbad, CA (KCRQ), is providing fabulous service in our interim location while we build our new FBO facility.
- Conveniently located just minutes from the beach, golf resorts, and the community of Rancho Santa Fe.

Magellan Aviation / Robert Levine / +1 760 438 7603 / www.magalleanaviation.aero / 2006 Palomar Airport Road, Suite #102, Carlsbad, CA 92011

Galaxy FBO (KCXO)

- Galaxy FBO is the gateway to North Houston and The Woodlands, Texas - located at the Conroe North Houston Regional Airport.
- Our new, state-of-the-art facility is the benchmark in the industry that features world-class amenities including U.S. Customs, an on-site restaurant, and an arrival/departure canopy large enough to accommodate even the largest business jet.
- Galaxy FBO features a total of nine hangars ranging from 13,419 sq. ft. to 38,000 sq. ft. suitable to accommodate large cabin business jets, for short-to-long term aircraft storage.

Galaxy FBO / Jeremy Gee / +1 936 494-4252 / www.galaxyfbo.com/locations/cxo / 2971 Hawthorne Drive, Conroe, TX 77303

Jet Aviation - Dallas (KDAL)

- Conveniently located just seven miles northwest of downtown Dallas.
- The facility offers domestic and international handling, complete line services, aircraft cleaning, and autospa.
- The passage through Jet Aviation’s FBO in Dallas is easy and pleasant.

Jet Aviation - Dallas / Mike Kelso / +1 214 350 8523 / www.jetaviation.com / Dallas / 7363 Cedar Springs Road, Dallas, TX 75235
A leader in international trip support, World Fuel | Colt provides unwavering customer service and value.

More than 8,200 flight departments entrust us to deliver aviation services to over 20,000 aircraft across the globe.

- Experienced Global Staff
- International Service Network
- Better Tools, More Information
- Simple, Accurate Billing
DIAMOND SERVICE LOCATIONS  North American Region

Monaco Air Duluth (KDLH)

- Strategically located on the primary great circle routes, Monaco Air Duluth provides super fast tech stops!
- United States custom’s 24/7 international port of entry conveniently located at the FBO.
- A world class facility and a second-to-none customer service team are here to exceed your every expectation.

MONACO AIR DULUTH / MIKE MAGNI / +1 218 727 2911 / WWW.MONACOAIRDULUTH.COM / 4535 AIRPORT APPROACH ROAD, DULUTH, MN 55811

Jetscape Services (KFLL)

- We are a Full Service Boutique FBO offering our services at the customs ramp 24/7. We are the closest FBO to the marinas, port, beaches, restaurant and downtown Fort Lauderdale.
- We have the most competitive prices on the field and our friendly and warm staff will make you and your passengers feel welcome.
- Escape the ordinary - Jetscaping will make you happy!

JETSCAPE SERVICES / TROY MENKEN / +1 954 359 9991 / WWW.JETSCAPEFBO.COM / 240 SW 34TH STREET, FORT LAUDERDALE, FL 33315

Fort Collins-Loveland jetCenter (KFNL)

- Northern Colorado’s only FBO open 24/7.
- Newly remodeled facility for your passengers.
- Northern Colorado’s friendly quick turnaround FBO.

FORT COLLINS-LOVELAND JETCENTER / DEB MONTGOMERY / +1 970 667 2574 / WWW.JETCENTERS.COM/FT-COLLINS-LOVELAND-FNL-FBO-JETCENTER-COLORADO/ 4824 EARHART ROAD, LOVELAND, CO 80538
Avinode Sees Rise in Worldwide Charter Interest

by Curt Epstein

Online air charter marketplace Avinode broke a company record in June, surpassing half a million charter requests for the month. The company recorded more than 532,000 worldwide charter inquiries, a 112 percent increase year-over-year from U.S. users, while the Europe, Middle East, Asia and Africa regions saw a 27 percent increase over the same span.

“Across the business aviation industry, operators are reporting a hike in business for June—great news for the industry,” said Oliver King, acting CEO of the Avinode Group. “There has been much discussion regarding an upturn in the economic outlook for the Eurozone countries,” he added, noting that the region experienced a 30 percent increase from June 2016.

“For the summer months, leisure demand to the Mediterranean is really driving the increase this year,” he said. “Business aviation has not yet returned to its highest levels recorded pre-recession, but the Avinode Marketplace has seen strong growth in the U.S., now being matched by a positive upturn in Europe, leaving us excited about the foreseeable future for the industry.”

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DIAMOND SERVICE LOCATIONS  North American Region

Hill Aircraft & Leasing Corp. (KFTY)

• Located just 15 minutes away from downtown Atlanta, Hill Aircraft is focused on YOUR arrival!
• Our world class facilities offer our passengers and customers the most up-to-date amenities. Our employees are passionate about family, aviation, and community!
• Experience our “Sensational Southern Service.”

HILL AIRCRAFT & LEASING CORP. / GUY HILL /
+1 800 827 8305 / WWW.HILLAIRCRAFT.COM / 3948 AVIATION CIRCLE, ATLANTA, GA 30336

Cerulean Aviation (KGSP)

• Cerulean General Aviation, located at Greenville – Spartanburg International Airport (KGSP), is the South Carolina Upstate’s premium service FBO. Open 24 hours with full concierge services
• While providing premium services, we also have competitive pricing to make Cerulean General Aviation the preferred choice.
• GSP boasts a 11,000 ft runway, US Customs, AARF & emergency services, commercial airline service, as well as full service ground handling, cargo and freight handling capabilities.

CERULEAN AVIATION / STEVE BOWLIN / +1 864 655 5221 / WWW.CERULEANAVIATION.COM / 2102 GSP DRIVE, GREER, SC 29651

Jet Aviation - Houston (Khou)

• One of the largest and most modern operations at Houston Hobby Airport and only seven miles from downtown Houston.
• State-of-the-art facilities, high-end customer amenities, and service-oriented attitude.
• ISO 14001 and OHSAS 18001 certified facility.

JET AVIATION - HOUSTON / BRANDON DAVIS /
+1 713 358 9100 / WWW.JETAVIATION.COM / HOUSTON 8620 W MONROE, HOUSTON, TX 77061
DIAMOND SERVICE LOCATIONS North American Region

Jet Aviation - Washington/Dulles (KIAD)

• Conveniently located at Washington/Dulles International Airport, our best-in-class FBO offers a fully renovated terminal and top-notch facilities.
• Offers a time-saving alternative with convenient on-site Customs and Immigration clearance when flying into the D.C. metro area and beyond.
• Facility includes six hangars and 10 acres of ramp space to accommodate all business aircraft, including larger aircraft (up to 747).

Jet Aviation - Washington/Dulles / JOHN HOVIS / +1 703 661 0150 / WWW.JETAVIATION.COM/DULLES/WASHINGTON/DULLES INTERNATIONAL AIRPORT, 23411 AUTOPilot DR., DULLES, VA 20166

Concord Regional Airport (KJQF)

• The fastest gateway into the Charlotte, North Carolina area located just 15 miles from uptown Charlotte.
• The terminal is open 24/7/365, has 25 acres of ramp space, five large hangars and includes FAA 139 certification, ATC services, and a 7,400 foot full-instrument runway.
• As the home of the “NASCAR Air Force,” we take the racing theme seriously. We offer quick turns and efficient, friendly service that gets you in and out on your way, saving time and money.

CONCORD REGIONAL AIRPORT / SUSAN GREEN / +1 704 920 5400 / WWW.CONCORDNC.GOV/DEPARTMENTS/CONCORD-REGIONAL-AIRPORT/FBO-INFORMATION / 9000 AVIATION BLVD., CONCORD, NC 28027

Vee Neal Aviation, Inc. (KLBE)

• Located at the Arnold Palmer Regional Airport in Latrobe, Pennsylvania, providing corporate aviation services to its clients for over four decades.
• The launch customer in the United States for the popular 19-seat British Aerospace Jetstream 31 turboprop, an aircraft that to this day has an integral role in the company’s charter business.
• The first FAA Part 135 certified SAAB 340 operator in the nation.

Vee Neal Aviation, Inc. / ALLAN MCKINNEY JR. / +1 724 539 4533 / WWW.VEENEAL.COM / 148 AVIATION LANE, SUITE 109, LATROBE, PA 15650-9549
DIAMOND SERVICE LOCATIONS North American Region

Granite Air Center (KLEB)

- Easy access to Dartmouth College, Dartmouth Hitchcock Medical Center & the upper Connecticut River valley. 10 minutes to Hanover, New Hampshire. 20 minutes to Woodstock, Vermont.
- Our services include a passenger lounge, pilot’s lounge, conference room, courtesy van, crew car, catering, lodging reservations, rental car and limousine services.
- Tower controlled facility with ILS/DME approach, Type I & Type IV deicing, GPU, potable water, free Wi-Fi, and our heated hangar can accommodate aircraft as large as a G-IV.

GRANITE AIR CENTER / JASON ARCHMABEAULT & GREG SOHO / +1 603 298 6555 / WWW.GRANITEAIR.COM / 58 AIRPORT ROAD WEST, LEBANON, NH 03784

Ross Aviation - Long Beach (KLGB)

- Conveniently located in Southern California to both Los Angeles and Orange County.
- Located at KLGB, an “Easy In & Easy Out” airport with a 10,000 foot runway.
- Providing exceptional service and value for all aircraft up to a B-767.

ROSS AVIATION - LONG BEACH / GREG QUEARY & GREG SOHO / +1 800 241 3548 / WWW.ROSSAVIATION.COM / 3250 AIRFLITE WAY, LONG BEACH, CA 90807

KaiserAir, Inc. - Oakland (KOAK)

- San Francisco Bay Area’s best value, CAA Preferred FBO, DCA Gateway Location.
- FBO, maintenance, management, charter, airline, renowned wheel and brake shop, providing complete aircraft service since 1946.
- Friendly, caring, and competent staff - we do what it takes to earn your business EVERY day.

KAISERAIR, INC. / GREGG RORABAUGH / +1 510 553 8455 / WWW.KAISERAIR.COM/ OAKLAND-OAK.HTML / 8735 EARHART ROAD, OAKLAND, CA 94621
DIAMOND SERVICE LOCATIONS North American Region

Orion Jet Center (KOPF)

- Orion Jet Center is located at Miami’s Opa-Locka Executive Airport, minutes from downtown, South Beach, Bal Harbour and Fort Lauderdale.
- Private VIP handling facility, 200,000 square feet of hangar space, accommodations for up to a Global Express-sized aircraft.
- Pilot’s lounge and quiet rooms, conference rooms, office suites, WSI weather and flight planning, and on-site US customs.

ORION JET CENTER / JOSH BOILARD / +1 305 903 6747 / WWW.ORIONJETCENTER.COM / 15000 NW 44TH AVENUE, OPA-LOCKA, FL 33054

Jet Aviation - West Palm Beach (KPBI)

- Located just 3.5 miles west of Palm Beach.
- Domestic and international handling, complete line services, aircraft interior and exterior cleaning, refueling, and nightly hangarage.
- ISO 14001 and OHSAS 18001 certified facility.

JET AVIATION - WEST PALM BEACH / NUNO DA SILVA / +1 561 233 7200 / WWW.JETAVIATION.COM/PALM-BEACH / 1515 PERIMETER ROAD, WEST PALM BEACH, FL 33406

Swift Aviation (KPHX)

- Closest FBO to downtown Phoenix with easy access to the Scottsdale area.
- Nationally recognized service agents with the ability to handle any size of aircraft.
- Arriving under the largest arrival / departure canopy in the Southwest, spanning 31,000 square feet.

SWIFT AVIATION / STEVE SILVESTRO / +1 602 273 3770 / WWW.SWIFTAVIATION.COM / 2710 EAST OLD TOWER ROAD, PHOENIX, AZ 85034
Golden Isles Aviation (KSSI)

- Practice putting green, pool, fitness center, bikes, courtesy cars, private bathroom/shower.
- Diners Dives & Drive-ins featured restaurant “Southern Soul BBQ” across from airport. “Ya’ll Come!!”

GOLDEN ISLES AVIATION / LARRY WADE / +1 912 638 8617 / WWW.GOLDENISLA-SAVIATION.COM / 119 AIRPORT ROAD, ST. SIMONS ISLAND, GA 31522

Northeast Air, Inc. (KPWM)

- As Portland, Maine’s finest FBO we have always offered competitive prices on fuel.
- As a full service FBO, we offer on-site rental cars, catering and hotel reservations.
- Let us handle all of your fuel, ground handling, and passenger services.

NORTHEAST AIR, INC. / MARK GOODWIN / +1 207 774 6318 / WWW.NORTH-EASTAIR.COM / 1011 WESTBROOK STREET, PORTLAND, ME 04102

Circle Air (KSEE)

- With Gillespie Field only 20 minutes from La Jolla and downtown, it is a hidden gem in the world of corporate and private air travel, offering a private passenger terminal with world class concierge services and amenities.
- Circle Air, the largest FAA Class IV part 145 repair shop in San Diego and comprehensive onsite avionics shop specializes in Citation, Gulfstream, Falcon and larger aircraft.
- Our modern facility has over 70,000 sq. ft. of hangar rental space and over 400,000 sq. ft. of concrete ramp space with the best fuel, hangar and maintenance prices in the area.

CIRCLE AIR / DEE CONGER / +1 619 448 5991 / WWW.CIRCLEAG.COM / 681 KENNEY STREET, EL CAJON, CA 92020

DIAMOND SERVICE LOCATIONS North American Region

Northeast Air, Inc. (KPWM)

- Practice putting green, pool, fitness center, bikes, courtesy cars, private bathroom/shower.
- Diners Dives & Drive-ins featured restaurant “Southern Soul BBQ” across from airport. “Ya’ll Come !!”

GOLDEN ISLES AVIATION / LARRY WADE / +1 912 638 8617 / WWW.GOLDENISLA-SAVIATION.COM / 119 AIRPORT ROAD, ST. SIMONS ISLAND, GA 31522
DIAMOND SERVICE LOCATIONS  North American Region

Jet Aviation - Teterboro (KTEB)

- Jet Aviation Teterboro is only four miles from New York City.
- International and domestic handling, de-icing, U.S. customs available, DASSP approved and ISO 14001/OHSAS 18001 certified facility.
- Elegant customer lounges and a convenient crew lounge with terminals for flight and weather planning are at your disposal.

Jet Aviation - Teterboro / Robert Rodriguez / +1 201 462 4425 / WWW.JETAVIATION.COM/TETERBORO/FBO/ 112 Charles A. Lindbergh Dr., TETERBORO, NJ 07608

Clay Lacy Aviation - Van Nuys (KVNY)

- Located at Van Nuys Airport, just 20 minutes from downtown Los Angeles, our facilities enable you to experience luxury and productivity at their finest.
- Our knowledgeable concierge service offers ground transportation, hotel, travel and restaurant options for passengers and flight crews.
- Our NATA Safety 1st trained and certified line service technicians are equipped to handle and service a wide variety of aircraft, up to the size of Boeing Business Jets and 727s.

Clay Lacy Aviation / Steve Lee / +1 818 989 2900 / WWW.CLAYLACY.COM/FBO-SERVICES-LOS-ANGELES-CA / 7435 Valjean Avenue, Van Nuys, CA 91406

Cabo San Lucas International Airport (MMSL)

- Located at the Cabo San Lucas International Airport, a small international airfield located 4.5 miles northwest of Cabo San Lucas in Baja California Sur, Mexico.
- At MMSL we pride ourselves as being “the friendly airport” because we believe that when it comes to taking care of the passengers and crew members, we exceed all expectations.
- This is the only international private airport in all of Mexico, offering service to national and international clients.

Cabo San Lucas International Airport / Juan Sebastian Romo Carrillo / +52 624 124 55 00 / WWW.ACSL.COM.MX / PROLONGACION LEONA VICARIO, COLONIA MESA COLORADA 3ERA ETAPA, SAN JOSE DE CABO SAN LUCAS, BAJA CALIFORNIA SUR, MEXCO 23477

A WORLD OF AIR ELITE 27 VOLUME 4 | Q3 2017
**Diamond Service Locations**
Asian Pacific & Middle Eastern FBOs

**Royal Jet (OMAA)**

- Abu Dhabi is a strategic location, referred to as the crossroads of the world, and ideal for technical stop-overs during flights between Europe, Asia and the Far East.
- The Royal Jet Terminal is favorably situated right next to the runway, which allows for swift taxiing time.
- Our FBO also benefits from its own security, customs and immigration department, meaning that discretion and security are always assured.

ROYAL JET / PRAJEET PAREPARAMBIL / +971 2 5051 565 / WWW.ROYALJETGROUP.COM/EN/ARTICLE/ON-THE-GROUND/FIXED-BASE-OPERATION-ABU-DHABI.HTML / P.O. BOX 60666, ABU DHABI, UNITED ARAB EMIRATES

**Jet Aviation - Dubai (OMDB)**

- Jet Aviation Dubai opened its maintenance and FBO operation in 2005 and is located at Dubai International Airport.
- The company provides scheduled and unscheduled maintenance, FBO services, aircraft washing and hangar service.
- Jet Aviation’s FBO in Dubai offers clients and crew members in-house immigration and customs clearance.

JET AVIATION - DUBAI / PHILIPPE GERARD / +971 4 299 4464 / WWW.JETAVIATION.COM/DUBAI/FBO / DUBAI INTERNATIONAL AIRPORT, P.O. BOX 84933, DUBAI, UNITED ARAB EMIRATES 00971

**Avjet Asia-SGBAC (RKSS)**

- Conveniently located just 16km from the heart of Seoul, our FBO makes it the perfect point to easily access the city. Avjet Asia will be your gateway into Korea and Asia.
- Our premiere facilities as well as services are similar in concept to the full-service FBOs of North America and Europe. With our dedicated services and infrastructure, we ensure the best.
- We are at every single moment caring for both passengers and crew. Experience our end-to-end, dedicated services.

AVJET ASIA / KEN KIM / +82 2 6732 8899 / WWW.AVJET.KR / SGBAC 2ND FLOOR, GIMPO INTERNATIONAL AIRPORT, 38 HANEUL-GIL, GANSEO-GU, SEOUL, SOUTH KOREA 07505
Hawker Pacific - Singapore (WSSL)

- Singapore, one of the world’s greatest cities, is now over 52 years old. The business capital and gateway to Asia is a thriving bustling city, not to be missed on your trip to Australia.
- Hawker Pacific’s Singapore FBO provides VIP ground handling in both Seletar and Changi Airports. At Seletar Airport, Hawker Pacific’s large hangar and luxury FBO is well situated for easy access to the city and other destinations in Asia.
- The Seletar FBO provides a world class facility, with luxury lounges, hangars available, VIP ground handling, customs/immigration and quarantine clearance and communication facilities to suit business and leisure travel needs. Superb crew facilities.

HAWKER PACIFIC - SINGAPORE / KAVI NADARAJAH / +65 6681 7965 / WWW.HAWKERPACIFIC.COM / HAWKER PACIFIC FLIGHT CENTRE, 720 WEST CAMP ROAD, SELETAR AEROSPACE PARK, SINGAPORE 797520

Hawker Pacific - Brisbane (YBBN)

- Brisbane, the capital of Queensland “beautiful one day, perfect the next.” Located 30 minutes from the city centre and only a few hours drive from the beautiful Sunshine Coast and Gold Coast, home for the 2018 Commonwealth Games.
- Hawker Pacific’s Brisbane FBO provides two world class facilities, with luxury lounge, hangars available, VIP ground handling, on-site customs/immigration and quarantine clearance and communication facilities to suit business and leisure travel needs.
- Our FBO location on the field provides easy access to the domestic and international terminals.

HAWKER PACIFIC – BRISBANE / RUTH BECK / +61 7 3270 2080 / WWW.HAWKERPACIFIC.COM / 5-7 BORONIA ROAD, BRISBANE AIRPORT, BRISBANE, QLD, AUSTRALIA 4007.

Hawker Pacific - Cairns (YBCS)

- Cairns, the “gateway to the tropical north,” home to the Great Barrier Reef and Daintree Rainforest. Relax and enjoy the beautiful beaches and amazing diving in the Great Barrier Reef.
- Hawker Pacific’s Cairns FBO provides VIP ground handling through the domestic and international terminals with access to the aircraft stairs via private luxury vehicle. Crew facilities available at the large Hawker Pacific hangar with full communication facilities available.
- Easy access to the domestic and international terminals. Cairns International Airport located just 10 minutes from the city centre is a convenient option with no traffic to contend with.

HAWKER PACIFIC – CAIRNS / AL ZAJAC / +61 7 4030 1859 / WWW.HAWKERPACIFIC.COM / 149 TOM MCDONALD DRIVE, CAIRNS INTERNATIONAL AIRPORT, CAIRNS, QLD, AUSTRALIA 4870.

Hawker Pacific - Perth (YPFH)

- Perth, the city where “nature and urban life exist in harmony,” beautiful white soft sand beaches, wineries and vast expanses of open land make Perth an appealing destination. Easy access to the city, only 30 minutes from the airport.
- Hawker Pacific’s Perth FBO provides a world class facility, with luxury lounge, hangars available, VIP ground handling, on-site customs/immigration and quarantine clearance and communication facilities to suit business and leisure travel needs.
- This FBO hosts superb crew facilities for the discerning operators.

HAWKER PACIFIC – PERTH / ADRIAN BRUSSOLO / +61 8 9475 7700 / WWW.HAWKERPACIFIC.COM / 145 FAUNTLEROY AVE, PERTH AIRPORT, PERTH, WA, AUSTRALIA 6105.
DIAMOND SERVICE LOCATIONS  Asian Pacific & Middle Eastern FBOs

Hawker Pacific - Sydney (YSSY)

- With the iconic Opera House and Harbour Bridge, Sydney is the business capital of Australia. The airport is located just 9 km from the city centre.
- Hawker Pacific’s commitment to world class, on-demand aviation services is supported by the largest network of Fixed Base Operations (FBOs) across Asia and Australia – with Sydney as its masterpiece.
- The Sydney FBO, recently refurbished, provides a fully serviced luxury lounge, VIP ground handling, on-site customs/immigration and quarantine clearance and communication facilities to suit business and leisure travel needs.


Deer Jet - Changsha (ZGHA)

- Located at the Changsha Huanghua International Airport, which serves the Changsha, Hunan province.
- Includes ground support for business jets, agency services, flight line maintenance, aircraft and hanger cleaning, and agency ground handling service for business jet passengers.
- Changsha FBO will become the first FBO with its own business jet terminal among all Deer Jet FBOs.

DEER JET - CHANGSHA / ZIPENG LI / +86 0731 84766601 / EN.DEERJET.COM / 1 UNIT 401, 4 BUILDING, NO. 269, 3 SUB RENT, GUIHUA ROAD, YUHUA DISTRICTM CHANGSHA, CHINA 410007

Deer Jet - Guilin Branch of Guangxi (ZGKL)

- Located at the Guilin Liangjiang International Airport, the airport serving the city of Guilin in Guangxi Zhuang Autonomous Region, China.
- Guilin FBO has three VIP rooms decorated with Chinese and Western style.
- Guangxi FBO is committed to establishing Guangxi as a corporate aircraft gateway of southeast Asia.

DEER JET - GUILIN BRANCH OF GUANGXI / JUN ZHAO / +86 0771.2845266 / EN.DEERJET.COM / GUILIN/LIANGJIANG AIRPORT, COMMON AREA , GUILIN, CHINA 541106
DIAMOND SERVICE LOCATIONS  Asian Pacific & Middle Eastern FBOs

Deer Jet – Guangxi in Nanning (ZGNN)

- Located at the Nanning Wuxu Airport, an airport serving Nanning, the capital of Guangxi Autonomous Region, China.
- Guangxi FBO will extend to passengers who travel by corporate aircraft professional ground and passenger services.
- The design of the VIP building combines the local style of Guangxi with a contemporary influence.

DEER JET - GUANGXI IN NANNING / JUN ZHAO / +86 0771 2095151 / EN.DEERJET.COM / THE VIP FLOOR, TERMINAL 1 BUSINESS JET TERMINAL, NANNING WUXU INTERNATIONAL AIRPORT, NANNING, CHINA 530012

Deer Jet - Shenzhen (ZGSZ)

- Located at the Shenzhen Bao'an International Airport in Shenzhen, China.
- Provides business jet supervision and coordination, communication and stowage, passenger services, luggage loading and unloading, transportation, aircraft ground support and cleaning services.
- Committed to providing 24 hour complete ground handling services to its high-end, and exclusive clientele.

DEER JET - SHENZHEN / WENQIANG BU / +86 0755 23453622 / EN.DEERJET.COM / THE THIRD FLOOR, CONSTRUCTION BANK BUILDING, NO. 26, THE THIRD TERMINAL ROAD, BAO'AN DISTRICT SHENZHEN, CHINA 518128

Deer Jet - Haikou (ZIHK)

- Located at the Haikou Meilan International Airport near Qiongshan, China.
- Deer Jet’s Haikou FBO provides inbound and outbound customers with 24/7, seamless, professional services including ground services for the flight crew and passengers.
- The No.2 VIP building and the new international terminal provides guiding service, exclusive pathways for security checks and CIQ as well as VIP lounges.

DEER JET - HAIKOU / XIANG WU / +86 0898 65771677 / EN.DEERJET.COM / SECOND BUSINESS AVIATION VIP LOUNGE, HAIKOU MEILAN INTERNATIONAL AIRPORT / QIONGSHAN, CHINA 571126Z
DIAMOND SERVICE LOCATIONS Asian Pacific & Middle Eastern FBOs

Deer Jet - Sanya (ZJSY)

- Located at Sanya Phoenix International Airport in Hainan, China.
- Committed to providing professional ground services to both inbound and outbound flights from Sanya Phoenix International Airport.
- Our FBO offers 24/7 efficient and seamless on-call services to satisfy customers’ demands, including city traffic, customs clearance and airport entry/exit.

DEER JET - SANYA / KUN QU / +86 0898 88287377 / EN.DEERJET.COM / BUSINESS JET TERMINAL BUILDING, SANYA PHOENIX INTERNATIONAL AIRPORT, HAINAN, CHINA 572023

Deer Jet - Xi’an (ZLXY)

- Located at the Xi’an Xianyang International Airport in the northwest region of China.
- Providing efficient and seamless services for high-end customers 24 hours a day and 7 days a week.
- Provides professional ground handling service, route maintenance, business jet supervision and coordination, communication and stowage, customer service, aircraft cleaning, and aircraft service.

DEER JET - XI’AN / JIANHANG LI / +86 029 32067605 / EN.DEERJET.COM / EAST RODE NO. 3, XI’AN XIANYANG INTERNATIONAL AIRPORT, XI’AN, CHINA 712000

Deer Jet - Hangzhou (ZSHC)

- Located at the Hangzhou Xiaoshan International Airport serving Hangzhou, China.
- Comprehensive business aircraft ground handling services, business aircraft operations and services, VIP services, aircraft cleaning, catering, CAO agents, car rentals, and hotel extension services.
- Professional business aircraft ground handling service company.

DEER JET - HANGZHOU / XIAOJING CHEN / +86 0571 83837383 / EN.DEERJET.COM / ROOM 401, C BLOCK, HUA SHENGA BUILDING, HANGZHOU XIAOSHAN INTERNATIONAL AIRPORT, HANGZHOU, CHINA 311207
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Travel Tips from World Fuel Services | Colt Trip Support Specialists:

CARIBBEAN
- Watch the charter restrictions. Many locations are very easy to operate in/out as private, but may have very restrictive policies for charter flights.
- Many of the popular Caribbean locations utilize “island time” - they like to close early if there is not an expected flight, so last minute flights, delays, and changes can cause diversions to occur.
- Make sure to remember, if operating into Mexico from the south, much like the US, there are certain airports a flight must first operate to. These are MMCZ and MMTP.
- Many locations have agents that cater to both commercial and private operations. Since they are likely to make more money by servicing larger aircraft, many agents will give preferential treatment to the larger aircraft, causing delays for smaller aircraft that may have arrived first. While this is becoming a bit less common, it’s still a concern at some smaller airports.
- Be sure to provide a flight plan copy to the agent. They will need to present this to the tower to ensure that the plan is on file.
- Caricom APIS is required for a number of countries and islands.
- Parking and fuel on some islands are restricted during the holidays, (i.e. Saint Maarten)

ARGENTINA
- For fuel activity on weekends, fuel orders must be sent by no later than 16:00 local time on Thursday. 48 business hours of advanced notice is required.

PERU
- Fuel for weekends must be arranged by no later than 14:00 local time on Friday. “No Exceptions.” World Fuel Services cannot provide fuel for domestic legs.

BOLIVIA
- Requires a minimum of 48 hours in order to process overflight permits.
CONTRACT FUEL AT MORE THAN 3,000 LOCATIONS WORLDWIDE

Personalized, Reliable Service
Enjoy the personalized service of a dedicated account manager. This single point of contact personally arranges uplifts and other requested services. They are backed by a 24/7 support team to ensure everything is ready before the aircraft arrives.

Simple Fuel Pricing
Get real-time fuel pricing and arrange uplifts with FuelFinder, our online pricing tool, or contact your dedicated account manager. For added transparency, our domestic fuel quotes include all taxes and fees.

Customizable Reports
At your request, we will build reports that show usage patterns, savings, and any other requested information in the time frame and format of your preference.

Key Advantages
- Preferred Contract Fuel pricing at more than 3,000 locations worldwide
- Tailored credit solutions customized to meet your unique needs
- Bulk fuel sales and delivery
- Detailed fuel invoicing and estimates with breakdown of applicable taxes and fees
- Seasoned fuel dispatch team who expedite fuel requests via phone, email or online requests 24/7
- Use AVCARD® as payment when Contract Fuel not available
- VAT-compliant invoices
- Earn FlyBuys™ Rewards on each purchase
- 2x points at Air Elite Diamond Service locations
- 1 point per gallon at other locations

FuelFinder
Get Real-Time Quotes Fast
Our online tool makes getting accurate, real-time fuel quotes and setup effortless. Available via web, iPad and mobile, you save time and money while on the go.

Easily Arrange Fuel
Set up fuel at more than 3,000 locations worldwide with the option to view or download confirmations.

Quote. Set Up. Go.
- Quote multiple locations from one screen
- Search by country, state, city, ICAO, IATA or airport name
- View additives, fees, outages and important notes you may need to help you make a decision
- Compare into wing price breaks
- Create and save new fuel estimates
- Set up preferred locations
- Search and view past and active fuel requests
- Review current order status
- Download quotes or fuel confirmations anytime
- Free for World Fuel Services clients
DIAMOND SERVICE LOCATIONS European & African FBOs

Business Aviation Centre - Frankfurt (EDDF)

• The Business Aviation Centre Frankfurt is located at Germany’s largest airport and is only 7.5 miles southwest of central Frankfurt.
• The fully equipped crew and VIP lounges includes complimentary refreshments, free wifi, wine, beer or champagne. The on-site Customs/Immigration and security facilities provide for a seamless travel experience on arrival or departure.
• BACF offers the arrangement of a Board-to-Board service between business jets and commercial flights at the main terminal for both inbound and outbound rotations.

BUSINESS AVIATION CENTRE -FRANKFURT (BACF) / MARCEL HELLMANN / +49 69 990 29534 / WWW.BAC-FRANKFURT.COM / KURZ AVIATION SERVICE GMBH, GEB: 514 (GAT), FRANKFURT, GERMANY 60547

Business Aviation Centre - Cologne (EDDK)

• We are the owner and operator of the General Aviation Terminal which makes us the only FBO on site where you receive all services first hand.
• Enjoy the hospitality of our friendly staff and the comfort of our VIP and crew lounges.
• 24/7 full customs/immigration capabilities as well as crew and passenger screening in-house.

BUSINESS AVIATION CENTRE - COLOGNE (BACC) / DIRK LAUFENBERG / +49 2203 959990 / WWW.BAC-COLOGNE.COM / HEINRICH-STEIN-MANN-STR. 2A COLOGNE, GERMANY 51147 KOLN

Jet Aviation - Düsseldorf (EDDL)

• Jet Aviation Düsseldorf was established in 1975 as the company’s first permanent foreign operation.
• The in-house immigration and customs services make your journey on and off the tarmac fast and easy and our staff can arrange transportation and hotel accommodations.
• From our accommodating staff, to our modern facility, you will find everything you need to make your journey pleasant and efficient.

JET AVIATION - DÜSSELDORF / FRANK KUSSE ROW / +49 211 454 970 / WWW.JETAVIATION.COM/DUSSELDORF / FLUGHAFEN DÜSSELDORF, FLUGHAFENSTRASSE 50 DÜSSELDORF, GERMANY 40474
DIAMOND SERVICE LOCATIONS  European & African FBOs

Harrods Aviation, London Luton (EGGW)

- Harrods Aviation’s passenger handling operation at Luton is located off the new major access roads into the airport, making it fully and easily accessible.
- Situated off the delta taxiway, adjacent to our hangars with our own gate access airside and away from onlookers, your privacy is assured at our site.
- Dependent on the security restrictions of the departing flight, passenger set-down at the aircraft is possible without transiting our lounge facilities.

HARRODS AVIATION, LONDON LUTON / PAUL NORTON / +44 1582 589 317 / WWW.HARRODSAVIATION.COM / PRESIDENT WAY, LUTON AIRPORT, LONDON, UK LU2 9NW

Harrods Aviation, London Stansted (EGSS)

- Harrods Aviation’s full service FBO facility at London Stansted is situated on the north side of the airport in the easily accessible Business Centre, away from the bustle and congestion of the main terminal complex.
- Ample parking facilities are provided and passenger and crew drop off can easily be made right outside the building.
- Dependent on the security restrictions of the departing flight, passenger set-down at the aircraft is possible without transiting our facilities.

HARRODS AVIATION, LONDON STANSTED / WILL HOLROYD / +44 1279 655 300 / WWW.HARRODSAVIATION.COM / FIRST AVENUE, STANSTED AIRPORT, LONDON, UK CM24 1QQ

Q Aviation (EINN)

- Based in Shannon International Airport, Ireland, is the most westerly point in Europe when in route to the States.
- Our airside facilities offer crew shower facilities, restrooms, passenger lounge and operations room. Q Aviation is a leader in concierge and with over 10 year’s experience.
- The only US pre-clearance and Customs clearance outside of the Americas. In as little as 45 minutes we can have you refueled and cleared to continue your flight into the United States as a domestic flight.

Q AVIATION / BRENDA MCQUAID / +353 0 61 712195 / WWW.QAFBO.COM / SHANNON INTERNATIONAL AIRPORT, CO CLARE, SHANNON, IRELAND
DIAMOND SERVICE LOCATIONS

European & African FBOs

Grafair Jet Center (ESSB)

• Grafair Jet Center is the sole Swedish business aviation terminal (FBO), brimming with the skills and overall quality only years of experience can create.
• European Business Air News (EBAN) designated Grafair Jet Center the best FBO in Europe, Russia, the Middle East and Africa in 2014.
• Grafair Jet Center provides services at the highest international standard.

GRAFAIR JET CENTER / JOHAN EMMOTH / +46 8 98 26 00 / WWW.GRAFAIR.SE/EN/SERVICES/GRAFAIR-JET-CENTER/ STOCKHOLM CITY AIRPORT 1, 168 67, BROMMA, SWEDEN

Fireblade Aviation (FAOR)

• Located at the O.R. Tambo International Airport in Johannesburg, South Africa.
• Facilities include VIP suites, day bedrooms, meeting rooms, spa, gym, showers, bistro, secure parking, internet and luggage storage.
• Full service FBO including VIP ground handling, concierge driver service, hangar parking, line maintenance, full GSE, catering and amenities.

FIREBLADE AVIATION / BJORN ISCHNER / +27 10 595 3920 / WWW.FIREBLADEAVIATION.COM / DENEL PRECINCT, ASTRO PARK, ATLAS ROAD, BONERO PARK JOHANNESBURG, SOUTH AFRICA 1627

YU Lounge - Mauritius (FIMP)

• Adjacent to the SSR International Airport in Mauritius, our arrival and departure lounges offer the very best in unobtrusive services and comfort for discerning travelers on commercial airliners or private jets in search of exclusivity.
• The team brings to you a wealth of experience and knowledge; they are the cornerstones to YU Lounge’s 5-star status.
• Our facility, comprised of a fully equipped meeting room, dedicated secretarial services, complimentary Wi-Fi access, device charging facilities and gourmet catering services.

YU LOUNGE - MAURITIUS / VEGA CHELLUM / +230 603 6666 / WWW.YULOUNGE.COM / SSR INTERNATIONAL AIRPORT, PLAINE MAGNIEN, PLAINE MAGNIEN, MAURITIUS
DIAMOND SERVICE LOCATIONS
European & African FBOs

Skylink Services (LCLK)

- The only FBO facility located at Larnaca International Airport in Cyprus.
- We are the preferred choice for most VIPs, celebrities and business persons traveling to or through Cyprus.
- This facility is the only one of its kind in Cyprus and is dedicated to providing a stress-free, enjoyable experience for passengers and crew, as well as consistently providing the aircraft handling services that clients have become accustomed to.

SKYLINK SERVICES / GEORGE MAVROS / +357 24 84 09 00 / WWW.SKYLINK.COM.CY / LARNACA INTERNATIONAL AIRPORT, P.O. BOX 43012, LARNACA, CYPRUS 6650

Dassault Falcon Service (LFPB)

- Located at Paris Le Bourget Airport, DFS Service Center is a subsidiary of Dassault Aviation and member of the Dassault Aircraft Services network.
- DFS also supplies a special ramp service with a unique team in Europe, ready to support you at Paris Le Bourget airport or anywhere your aircraft is grounded.
- DFS activities include FBO services during your stopover at Paris Le Bourget Airport as well as aircraft management and executive flights.

DASSAULT FALCON SERVICE / BERTRAND D'YVOIRE / +33 1 49 34 20 28 / WWW.DASSAULTFALCONSERVICE.COM / AÉROPORT DU BOURGET - ZONE D'AVIATION D'AFFAIRES, 53-55 AVENUE DE L'EUROPE PARIS - LE BOURGET CEDEX, FRANCE CS 70003 93352

Sky Services - Milan (LIML)

- Located at the Linate Airport, which is the secondary international airport of Milan, the second-largest city in Italy.
- Our staff provides high quality, safe and secure handling services for any type of aircraft, thanks to specific, rigorous and individual training programs and our top-notch ramp equipment specified for general aviation aircraft.
- Our highest priority is to guarantee safety and security for your aircraft. That’s why all ramp operations – marshalling, wing walking, refueling – are supervised and executed by our thoroughly trained staff.

SKY SERVICES / CLEMENTE DE ROSA / +39 02 7020 8179 / WWW.SKYSERVICES.IT / AEROPORTO DI MILANO LINATE, VIALE DELL’AVIAZIONE, 65, MILAN, ITALY 20138
DIGAMOND SERVICE LOCATIONS European & African FBOs

Sky Services - Venice (LIPZ)

- Located at the Venice Marco Polo Airport in Venice, Italy.
- Our staff offers a warm welcome to customers providing all types of services including a VIP lounge, snooze room, meeting room, VIP transportation, hotel accommodations, catering, etc.
- We have always considered comfort, safety and privacy as "musts" that have to be offered and guaranteed to our customers.

SKY SERVICES / IMMA LUCIGNANO / +39 041 8627 070 / WWW.SKYSERVICES.IT / AEROPORTO DI VENEZIA - MARCO POLO VIA GALILEO GALILEI, 30/1, VENICE, ITALY 30173

Jet Aviation - Geneva (LSGG)

- Just three miles from Geneva downtown.
- Offers maintenance, refurbishment, complete line service, as well as exterior and interior cleaning of aircraft.
- As a full service maintenance facility, we offer repair and avionics support to private and corporate operators as a manufacturer’s authorized warranty service center.

JET AVIATION - GENEVA / EDGAR GUERRIERO / +41 58 158 18 11 / WWW.JETAVIATION.COM/GENEVA/FBO / P.O. BOX 456, GENEVA-AIRPORT GENEVA, SWITZERLAND CH 1215

Jet Aviation - Zürich (LSZH)

- Our FBO makes moving through the airport not only fast, but also safe and easy.
- With in-house immigration facilities, valet parking and transportation assistance, Jet Aviation allows you to get from your aircraft to your destination as quickly as possible, with minimum hassle.
- Inside our facility, you will find an executive lounge, wireless internet, and close to 700 newspapers that can be printed at your request. For the crew, there is a separate lounge, as well as weather and flight planning facilities.

JET AVIATION - ZÜRICH / JOÃO PEDRO PIRES MARTINS / +41 58 158 8466 / WWW.JETAVIATION.COM/ZÜRICH / P.O. BOX 205, ZÜRICH AIRPORT ZÜRICH, SWITZERLAND CH 8058
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worldfuelcolt.com

Safeguarding Your Investments

World Fuel Services believes in proactive risk management. Our team of aviation insurance experts create policies tailor-fit to your business; policies that mitigate risk and ensure the health and well being of your company.

Our suite of insurance services addresses the hazard, operational, financial and strategic risks facing your business. Our competitively priced plans include the development of a Safety Management System, risk transfer programs, brand protection plans and access to online employee training. This comprehensive approach safeguards all aspects of your aviation business, creating a custom policy to fit your exact needs.

Experience World Fuel Services’ Aviation Insurance firsthand. Request a quote, or receive a complimentary review of your current insurance policy. Let us protect you.